



**SACOSS**

*South Australian Council  
of Social Service*

The South Australian Council  
of Social Service (SACOSS)  
is the independent peak body  
for the non-government health and  
community services sector  
in South Australia

Justice,  
Opportunity and  
Shared Wealth  
for all  
South Australians



# Current Tariff

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- > Supply charge
- > Usage for first block
- > Remaining usage





Enquiries (8:00am - 7:00pm Mon-Fri AEST)  
To report faults or emergencies, call your  
local distributor SA Power Networks (24 hrs)  
nternet  
Contact us

13 88 08  
13 13 66  
simplyenergy.com.au  
simplyenergy.com.au/contact-us

# Electricity Account

## Tax Invoice



045 006176

CUSTOMER NUMBER

ACCOUNT NUMBER

TOTAL AMOUNT PAYABLE \$359.17

DUE DATE 23 March 2015

Issue Date: 04-March-2015  
Billing Period: 27-November-2014 - 25-February-2015  
Site Address:  
Invoice ID: 18584086

PowerAtMyPlace  
For outage and scheduled read date updates to your mobile phone register at  
PowerAtMyPlace.com.au

### BILL SUMMARY

Total amount of your last bill \$239.48  
Payment received - Thank You \$239.48  
Balance brought forward \$0.00

New charges (see over for details)  
Energy Charges \$281.62  
Supply Service Charges \$65.74  
Discounts & concessions (see over for details) \$20.84 Cr

Total charges (excluding GST) \$326.52  
GST on this invoice \$32.65  
Total of this Invoice \$359.17

TOTAL AMOUNT PAYABLE \$359.17  
with discount

Simply Energy (ABN 67 269 241 237) is a partnership comprising IPower Pty Ltd (ACN 111 267 228) and IPower 2 Pty Ltd (ACN 070 374 293)

Shop at the Simply Energy  
online store today & save!

You'll find a range of products aimed to reduce your energy and save you money.

[simplyenergystore.com.au](http://simplyenergystore.com.au)



Please see over for payment options



### PAYMENT SUMMARY

Please return this section with payment to:  
Simply Energy, GPO BOX 367  
MELBOURNE VIC 3001



\*\*20360017692231017022851000035917

Customer No:  
Name:

ACCOUNT NUMBER

DUE DATE 23 March 2015

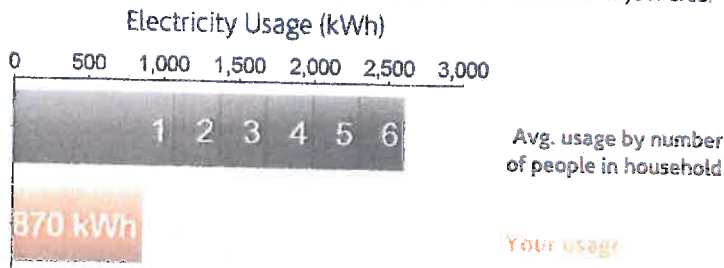
Total Amount Payable

\$ 3 5 9 . 1 7

00000000000000001017022851+011+0000035917+3124+69

### Electricity Usage Benchmarks

Compare your electricity usage with benchmarks similar households in your area.

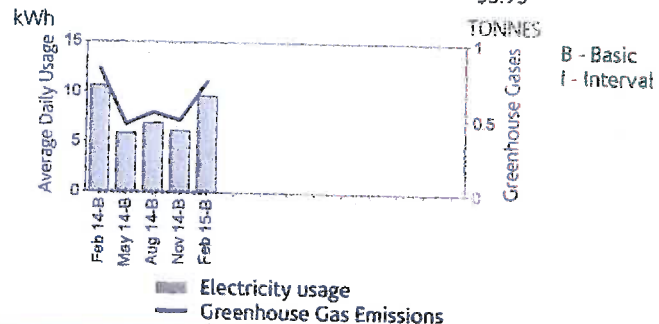


To find out more about how the average household energy usage is calculated visit [www.energymadeeasy.gov.au](http://www.energymadeeasy.gov.au)

For tips on how to save energy visit [www.simplyenergy.com.au/tips](http://www.simplyenergy.com.au/tips)

### Consumption Profile

climatechange.gov.au  
Total greenhouse emissions for this bill: **0.74 tonnes**  
Average daily usage (kWh): **9.57**  
This period: **10.52**  
Same time last year: **\$3.95**  
Average daily cost (inc. GST)



### Electricity Usage and Service Calculation

NMI: **Billing Period: 27-November-2014 - 25-February-2015** Legend: A- Actual, E- Estimation, S- Substitution, F- Final Substitution  
Site Address: **Expected next reading: 28 May 2015**

#### Energy Charges

| Meter Type             | Meter Number                 | Previous Date | Previous Reading | Current Date | Current Reading | Bill Days  | Usage kWhs       |
|------------------------|------------------------------|---------------|------------------|--------------|-----------------|------------|------------------|
| Basic                  |                              | 26-Nov        | 56656 A          | 25-Feb       | 57527 A         | 91         | \$71.00          |
| Tariff                 | Description                  |               |                  |              | Consumption     | Unit Price | Total (excl GST) |
| Peak                   | Electricity 27-Nov to 03-Dec |               |                  | First        | 23.01 kWh       | 0.300400   | \$6.91           |
|                        |                              |               |                  | Next         | 43.99 kWh       | 0.306100   | \$13.47          |
| Peak                   | Electricity 04-Dec to 31-Dec |               |                  | First        | 92.05 kWh       | 0.300400   | \$27.65          |
|                        |                              |               |                  | Next         | 175.95 kWh      | 0.306100   | \$53.86          |
| Peak                   | Electricity 01-Jan to 25-Feb |               |                  | First        | 184.11 kWh      | 0.316600   | \$58.29          |
|                        |                              |               |                  | Next         | 351.89 kWh      | 0.345100   | \$121.44         |
| Supply Service Charges |                              |               |                  |              |                 |            |                  |

#### Supply Service Charges

| Description                      |                         | Unit Price | Total (excl. GST) |
|----------------------------------|-------------------------|------------|-------------------|
| Supply Charges ( 91 Days )       |                         | 0.722400   | \$65.74           |
| Discount                         |                         |            |                   |
| Description                      |                         |            | Total (excl. GST) |
| Discount Plan : 6% Energy Reward |                         |            |                   |
| Electricity                      | \$281.62 @ fixed 6% off |            |                   |
| Supply Charges                   | \$65.74 @ fixed 6% off  |            | \$16.90Cr         |
|                                  |                         |            | \$3.94Cr          |
| Total for                        |                         |            |                   |
|                                  |                         |            | \$326.52          |
| GST standard rate @ 10.00%       |                         |            |                   |
|                                  |                         |            | \$32.65           |

### Invoice Continued Overpage

#### Account Enquiries

For information about your current account or payment options please call us on 13 88 08

#### Concession Information

You may be entitled to a State Government Concession under the SA Government funded energy rebates scheme. For information on how to apply or to change your details call us on 13 88 08

#### Payment Assistance

To organise special payment plans simply call us on 13 88 08

#### Moving House?

For a convenient way to disconnect or connect your electricity and/or gas at a new property call us on 13 88 08. Please provide at least 3 business days to arrange the move.

## Electricity payment options



Online and Phone Credit Card Payments

Reference Number:



Go to [www.simplyenergy.com.au](http://www.simplyenergy.com.au), or call 1300 654 238 to pay by Visa or Mastercard.



Biller Code:

Ref:

Telephone & Internet Banking - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)



Direct Debit

Automatically pay on the due date by direct debit from your bank/building society/credit union account/credit card. For details and an application form, visit [www.simplyenergy.com.au](http://www.simplyenergy.com.au) or call 13 88 08.



By Mail

Post payment slip with your cheque made payable to: Simply Energy, GPO BOX 367 MELBOURNE VIC 3001. Please do not staple or attach the payment slip.



Billpay Code:

Ref:

Pay in person at any post office, by phone on 13 18 16 or go to [www.postbillpay.com.au](http://www.postbillpay.com.au)

Payments by credit card will incur an additional charge of 0.6% of your total bill or \$0.60 cents for every \$100. This charge is subject to change.

# Demand Tariff

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- > Supply charge
- > Usage charge - usage per day
- > Demand charge



# Demand Tariff - seasonality

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- > Demand is charged according to the time of year
- > The demand charge is higher in the peak period (November – March)
- > The demand charge is lower in the shoulder period (April – October)



# Demand Tariff – per month

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- > Demand is measured in kilowatts
- > You are charged for your demand each month
- > Within a month, you are charged for your highest demand over a half hour period between 4 – 9pm





# Case studies

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## Customer 3D

### Where:

Salisbury Heights

### Property type:

- Likely 3 bedroom, 2000's built

### Features:

- Ducted air-conditioning
- No solar

### Electricity profile:

- High energy consumption
- Very high peaks associated with heating/cooling

### Load characteristics:

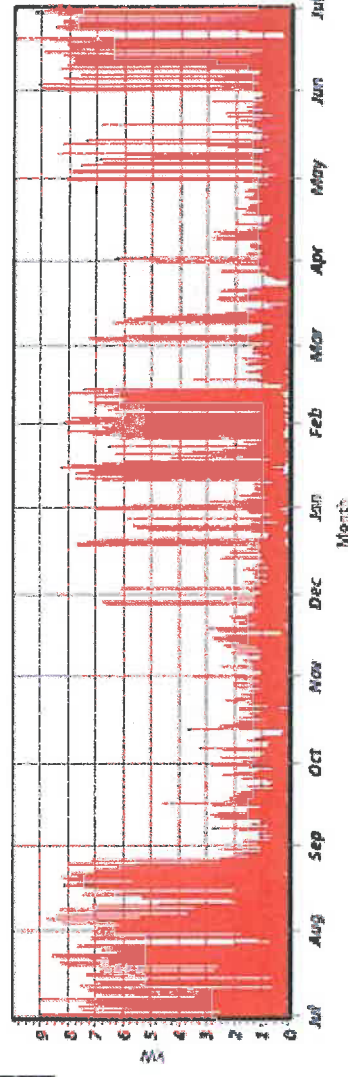
- Electric heating and cooling

### Residential Demand Tariff outcome:

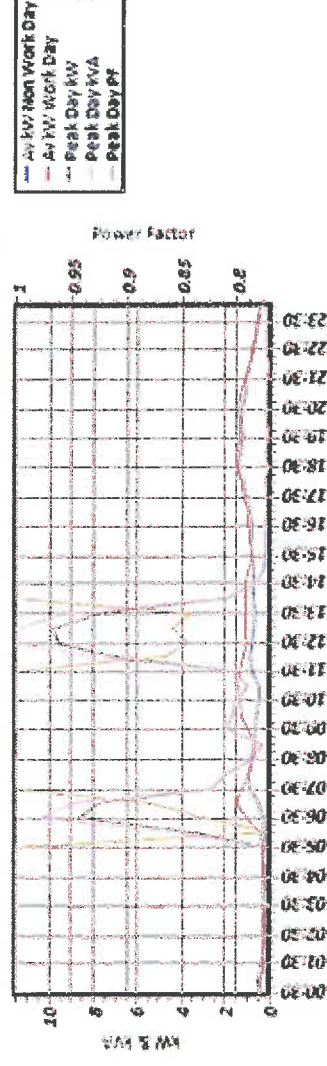
- \$279 pa increase in network component
- \$50/month increase in summer



Network Load Profile - 01/07/2013 to 30/06/2014



Daily Average, Peak, Power Factor and kVA Profiles - 19/06/2014



### Statistics

Annual & Co-incidental Demand: 8.3 kW / 9.5 kVA on 15/01/2014 6:30 pm

Anytime & Co-incidental Demand: 9.9 kW / 11.5 kVA on 19/06/2014 1:00 pm

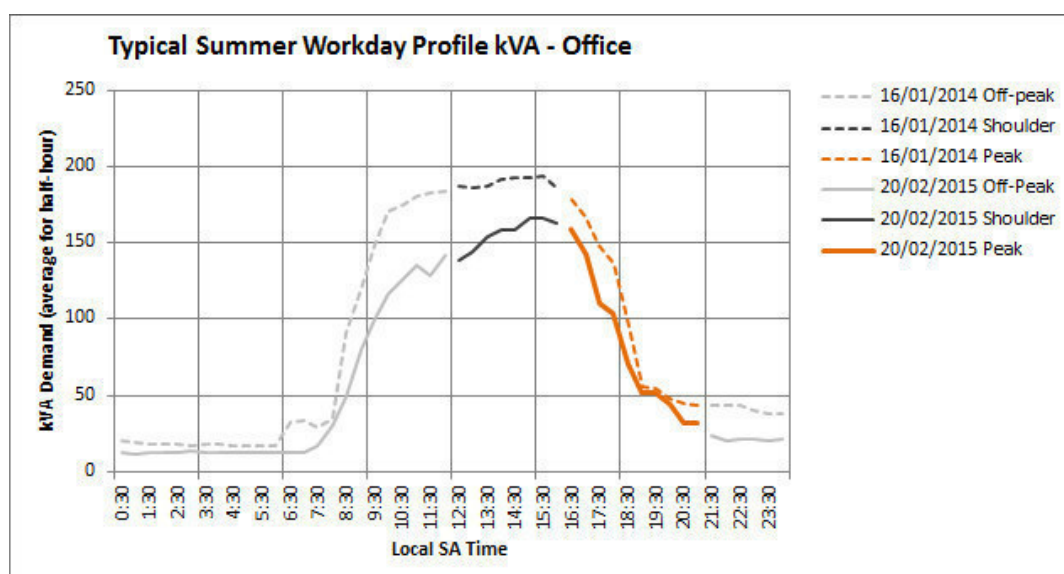
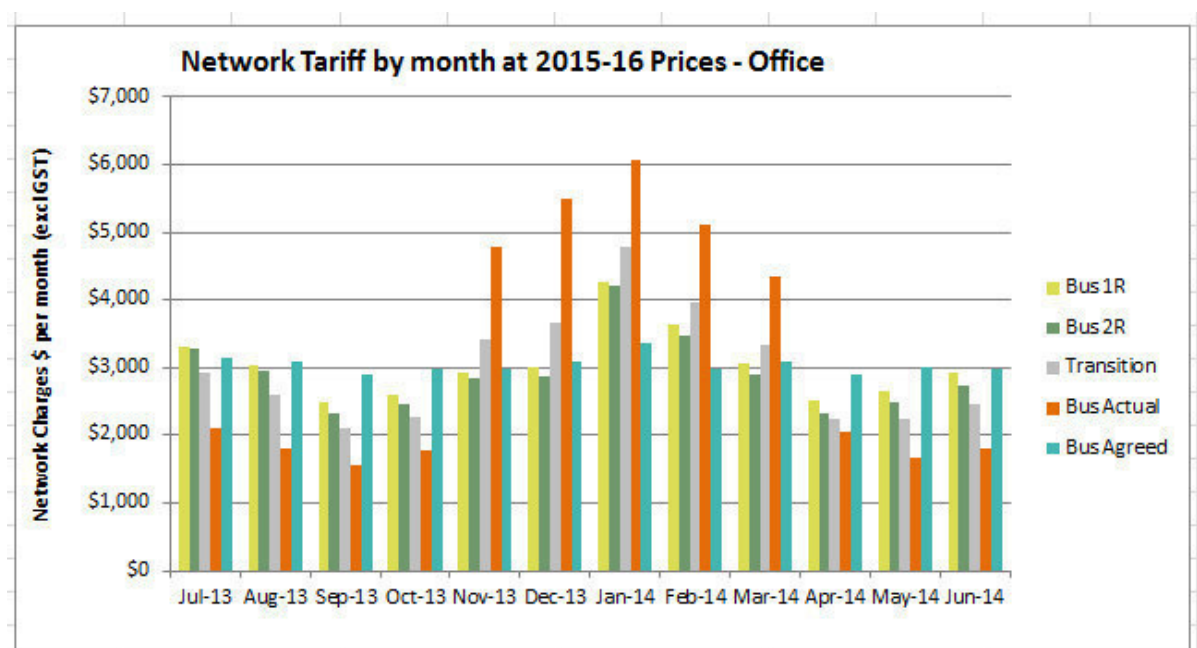
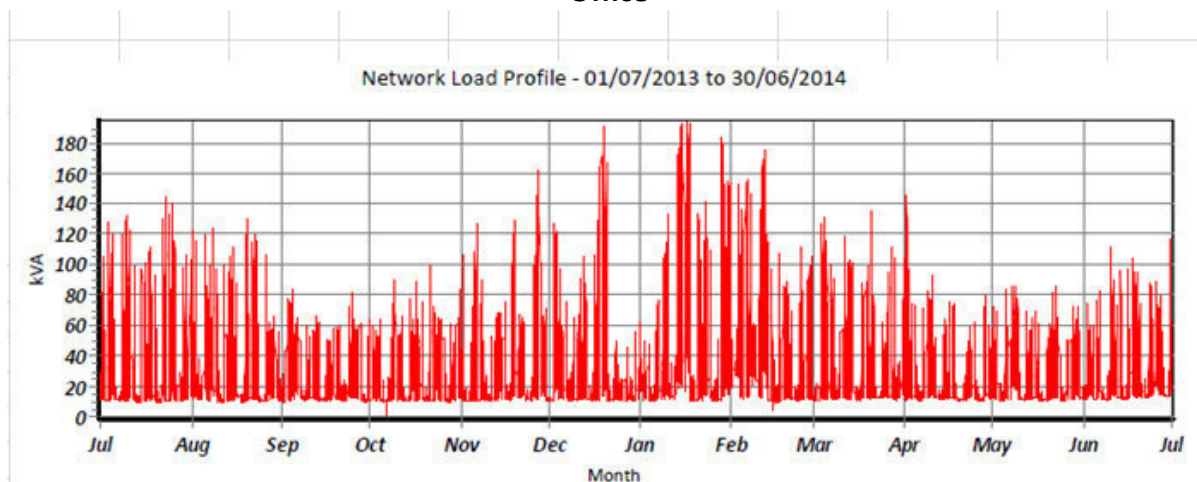
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# Case studies

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## Office



Source: SA Power Networks Business Case Studies

# Impacts

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- > Approximately 50% of residential households will be worse off
- > Approximately 50% of businesses will be worse off
- > Of those businesses whose annual usage is between \$10,000 – 40,000, 19% will face more than 50% increases



# Transition

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- > What are the pros and cons of moving a fraction of the way and then reviewing?
- > What are the pros and cons about an arrangement where customers opted in for the first few years?
- > Should new residential customers and customers who alter their supply arrangements be put on the new tariffs?



# Smoothing the impact

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- > What would be the impacts on your clients of bigger summer bills?
- > Would you feel differently about the proposal if the costs were spread evenly over the year? What are the pros and cons if this was a temporary measure which allowed time to make behaviour changes?



# Concession reform

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- > Would a proportional concession address any of the issues that have emerged?

