ORGANISATION	TYPE	FLECTRITY (GAS DA	TE	STATE REPOR	T_NUMBER COMPLETION_DI	FTAIL 1to5 Highes	t_Customer_	Highest_Customer_IPAc	Highest_Internal_	Highest Internal IPAch	Highest_External_A	Highest_External_IP	A DRIVER a DRIVER	b DRIVER of	DRIVER d	DRIVER e	RIVER 1 DRIVE	R a DRIVER	R h CONSULTATION	GUIDELINES_SECTIO	HEL PEUL	REASONS	GUIDELINES_SECTIO	HEL PEUL	REASONS	GUIDELINES_SECTIO	HEL PEUL	. REASONS	GUIDELINES_SECTIO	HEL PEUL	REASONS	OTHER COMMENTS	REASONS_WHY_NOT
AEMC	Agency	E+G				1 4		Ach 2	2 2	Ach 1	1	ch 2	ch 2				yes		-		N2			N3			N4			N5				Overlooked the
AEMC	Agency	E+G				2 4		2	2	1	2	2	2				1			CALD orgs														Guidelines Overlooked the Guidelines
AER	Agency	E+G	30/05	/2017	NEM	1 4		2	3	1	2	2	4	7 9	6	4	2	7 7		CALD orgs, ABS data, agency														Overlooked the Guidelines
AER	Agency	E+G	29/05	/2018	NEM	2 4		2	3	2	2	2	2	7 9	6	4				expertise CALD orgs, ABS data, CALD research, agency														Overlooked the Guidelines
																				expertise Customer data,CALD														Guidelilles
ECA	Agency	E+G	16/05	/2018	NEM	1 5		3	3	2	3	4	5	4 9	2	5	1	3 8	9	research,Guidelin es,expertise within business	yes	very		yes	very		yes	very		yes	very			
EWON	Agency	E+G	21/08	/2017	NSW	1 4		4	5	4	4	4	4							CALD orgs, Customer data, ABS data, CALD research, Guidelin es, expertise within business, other orgs with	useful overall			useful overall			useful overall			useful overall				
EWON	Agency	E+G	28/05	/2019	NSW	2	_								+					experience														
IPART IPART	Agency Agency	E+G E+G	26/07 22/02	/2017	NSW NSW NSW	1 2 2		2	2	1	1	2	2				1																	
Ausgrid	DNSP	E	23/05 Augus	/2017		1 3		2	3	2	3	2	2	2 3	6	4	1	8 7		CALD orgs,Customer data,ABS data,CALD research			have Guidelines, haven't internalised as yet			have Guidelines, haven't internalised as yet			have Guidelines, haven't internalised as yet		h	have Guidelines, aven't internalised as yet		have Guidelines, haven't absorbed content as yet
Ausgrid	DNSP	E	2/03/	2018	NSW	2 4		3	5	2	5	2	5							CALD orgs, Customer data, ABS data, CALD research, Guidelin es, expertise within business, other orgs with experience	yes		info had resonance,clear strategies and actions, relevant examples, encouraged questioning and answers, practical implementation tools	yes		info had resonance, clear strategies and actions, relevant examples, encouraged questioning and answers, practical implementation tools	yes		info had resonance,clear strategies and actions,relevant examples, encouraged questioning and answers,practical implementation tools	no				
Ausnet Services	DNSP	E	21/04	/2017	Victoria	1 4		1	2	1	2	1	2	2 5	5	6	4	4 3		CALD orgs														Currently v little contact with CALD customers and Guidelines not yet relevant
Ausnet Services	DNSP	E	2/02/	2018	Victoria	2 4		2	4	1	2	2	2							CALD orgs														Overlooked the Guidelines
Citipower/Powercor	DNSP	E	5/07/	2017	Victoria	1 5		3	5	2	4	2	4		1		1			Customer data,CALD research,Guidelin es,other orgs with experience	yes	very	relevant examples,encouraged questioning and seeking answers	yes	very	relevant examples,encouraged questioning and seeking answers	yes	very	relevant examples,encouraged questioning and seeking answers	yes	very e	relevant xamples,encouraged questioning and seeking answers		
Citipower/Powercor	DNSP	E	28/02	/2018	Victoria	2 4		3	5	3	5	2	5							Customer data,ABS data,CALD research,Guidelin es,other orgs with experience	yes			yes			yes			yes				
Essential	DNSP	E	7/06/	2017	NSW	1 3		3		2		2								CALD orgs,ABS data,CALD research, Guidelines	no	no		no	no		yes	a little	tested strategies against information and it supported them	no	no			
Essential	DNSP	E	2/02/	2018	NSW	2 4		3	4	2	3	2	3	9 9	1	1	1	1 9	9	CALD orgs,ABS data,CALD research,Guidelin	no			no			yes	a little	tested our stategies against information and it supported our strategy	no				
Jemena	DNSP	E+G	23/06	/2017 NS	W+Victoria	1 4		2	4	2	4	2	2				1			CALD orgs, ABS data														
SAPN	DNSP	E	1/04/	2017	SA	1 4		2	3	2	3	2	2	2 7	4	3	5	6 1		CALD orgs,ABS data,Guidelines,ot her orgs with experience				yes	yes	learning from others' useful	yes	yes	good to have examples. Some not with signif CALD component				Awareness raising, resonance, relevant examples, helpful and gave a sense of resourcing required	
SAPN United Energy/Multinet Gas	DNSP	E E+G	3/05/		SA Victoria	1 3		3	3	2	4	3	4							CALD orgs, Customer data,														Overlooked the Guidelines
AGL AGL	Retailer	E+G	21/09	/2017	NEM	1 4		5	5	2	3	4	5	1			2	3		ABS data CALD orgs, Customer data, CALD research, other orgs with experience, releva nt State deots														Not aware of the Guidelines